# UC 3.Display Bill History

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| **Topic** | **Details** |
| **User Roles** | * Customer |
| **Short Description** | This use case describes a situation where the system administrator can view all the customers and their information and also add new customers.  This use case describes the normal, alternate and exception flows for the following process steps:   * **NF-1:** Viewing bill history |
| **Trigger** | Customer wants to view his bill history. |
| **Preconditions** | 1. The customer has entered a valid customer-id. |
| **Please Note:** *Mock-ups/screen shots should be reviewed for Use Case specific content only and are a representation not the final product. Common items (e.g. menus, navigation tree details, and breadcrumb navigations) will be defined separately once the screens have been fully defined. User Roles will be defined separately in the User Role Security Matrix. Refer to the MVP documentation for specific MVP’s associated with this use case.* | |
| **NF-1: Viewing bill history** | **NF-1: Viewing bill history**  **Step 1:** The customer clicks on the toggle button called view bill history |
| **NF-1: Viewing bill history** | **Step 2**: The bill history of that customer is fetched from the database |
| **NF-1: Viewing bill history** | **Step 3**: The entire bill history of that customer is displayed to him in a tabular format. |
| **NF-1: Viewing bill history** | **Step 4**: The customer clicks on exit button that redirects him back to the home page.  End of Normal Flow-1 |
| **Post Conditions** | 1. The customer bill history is displayed in a tabular format. |
| **Tasks to be Created** |  |
| **Includes Pages** |  |
| **Frequency of Use** | Low |
| **Business Rules** |  |
| **Assumptions** | N/A |
| **Notes & Issues:** |  |

| **Revision History** | | | |
| --- | --- | --- | --- |
| Version Number | Revision Date | Change Description | Change Author |
| 1 | 3/3/2020 | Updated Base use case | Kathryn Guard |
| 2 | 07/20/2020 | Updated the Use Case with the latest mockups and steps | Rajesh Balaji |
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